

Basic Search - Online Trio Database – Caribou

**\*NOTE: As of Monday 1/14/2019, the Trio portal is working\***

(You will be charged for any tax cards or valuation reports requested when the portal is working)

- Step 1: At website – [www.cariboumaine.org](http://www.cariboumaine.org) – click “Departments” tab then “Tax Assessment”
- Step 2: Click the “Trio Assessing Data” link near the top of the page or go to:  
<http://reonline.harriscomputer.com/research.aspx?ClientID=1025>
- Step 3: Select Information Format:  
Account List = gives more ways to search / information given in a grid  
Tax Commitment List = fewer search criteria / looks like a page from commitment book
- Step 4: Show in order of:  
Name = list is given in alphabetical order by last name  
Account = in order by account, smallest to largest  
Map & Lot = in order by map & lot, smallest to largest
- Step 5: Search Criteria  
Name = enter by last name / company name  
Tax Map ID = Map 1 Lot 1 would be formatted 001-001; Map 31 Lot 199 is 031-199  
\*\*\*\*\*Leading zeros must be used\*\*\*\*\*  
Account – use numbers only (i.e. tax bills use RE for Real Estate – don’t use)  
Street = use the first word of street name i.e. Presque for Presque Isle Rd or West for West Presque Isle Rd (currently E. is for East Presque Isle Rd – needs to be changed)  
There is currently no option to search by street number! Therefore, use only the street name in the search box (i.e. type “High” and not “25 High”)
- Step 6: Click “Search” to start to search and see your results
- Step 7: On the results page, click on “view” to see the property information