

CARIBOU UTILITIES DISTRICT

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WATER & WASTEWATER
PO Box 879 ~ 176 Limestone Street
Caribou ME 04736
(207) 496-0911 ~ (207) 496-0921 fax

TRUSTEES
Janine Murchison PE
President
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Jay Kamm
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PRESS RELEASE

In light of recent concerns with COVID-19, the Caribou Utilities District (CUD) will begin practicing "social distancing" starting March 13, 2020 at 4:00 PM.

We ask that you contact us first via phone or email with any questions or concerns you may have regarding your water and/or sewer service or bill.

This means, until further notice, the CUD main office at 176 Limestone Street will not be accepting payments from customers in person. Listed below are the several means and methods customers can use to pay their bill.

Cash –

Accepted at RH Fosters, 117 Bennet Drive, Caribou ME 04736

By check or money order –

Can be mailed to the CUD at PO Box 10, Caribou ME 04736

Can be dropped off at RH Fosters, 117 Bennet Drive, Caribou ME 04736

There is a drop box at the CUD main office at 176 Limestone Street, Caribou ME 04736

Through your bank -

Inquire with the institution you use for personal or business banking. They likely have a method to allow payments directly from your checking or savings account(s).

State of Maine Payport Online -

<https://epayment.informe.org/payportonline/welcome>

Note: Payport Online will charge a processing fee of 2.5% per transaction.

Credit Card -

Call the CUD main office at 207-496-0911 to pay with a credit card.

Note: The credit card payment vendor will charge a processing fee of 3.65% + \$0.15 per transaction.

Thank you in advance in helping us keep you and our employees safe. We appreciate your understanding during this time.

The Caribou Utilities District is a quasi-municipal entity created by charter from the Maine Legislature in 1945 to provide water and wastewater services to the City of Caribou. The District is directed by a five-member Board of Trustees appointed by the Caribou City Council. The District is self-financed through rates paid by its customers and maintains its own budget separate from the City. The District produces all drinking water from two gravel aquifer wells on the River Road. These sources provide high quality water for our customers. A new water treatment plant was completed in 2006 and is capable of producing up to 2 million gallons of water per day. The District also maintains 32 miles of water mains, two booster stations, four standpipes and 150 fire hydrants. A wastewater treatment plant was completed in 1984 and is capable of treating up to 1.7 million gallons of wastewater per day. The District operates and maintains three aerated lagoons (39 million gallons total), 35 miles of sewer mains, two pump stations, eleven lift stations and 700 manholes.